

Towards a Cyber Secure Society

4th Biennial Conference



**Presented by WA Labuschagne
9 October 2012**



Critical Infrastructure

- Describe assets that are essential for the functioning of a society and economy (Wikipedia)





- Examples
 - Energy
 - Transportation Systems
 - Nuclear Reactors, Materials and Waste
 - Banking and Finance
 - Postal and Shipping
 - Communications
 - Information Technology

Is It Possible?

- Sewage and water treatment system
 - Australia in April 2000 (Vitek Boden)
 - Took control of the SCADA system (Wireless connection)
 - Released of raw sewage



Is It Possible?

- 2002
 - Venezuela Port
 - Country's main port (Disabled)
- 2003
 - Ohio Davis-Besse Nuclear Plant
 - Plant safety monitoring system (Shut down)
- 2005
 - Daimler Chrysler
 - 13 U.S manufacturing plants (Shut down)

Is It Possible?



- Estonia (April 2007)
 - First cyberwar
 - Three-week wave of distributed denial-of-service attacks
 - Crippled country's information technology infra-structure



Is It Possible?

- Stuxnet
 - Discovered in July 2010
 - Target was Iranian nuclear facility
 - Cause refinery's centrifuge to malfunction
 - Air-gapped from outside networks (difficult to penetrate)



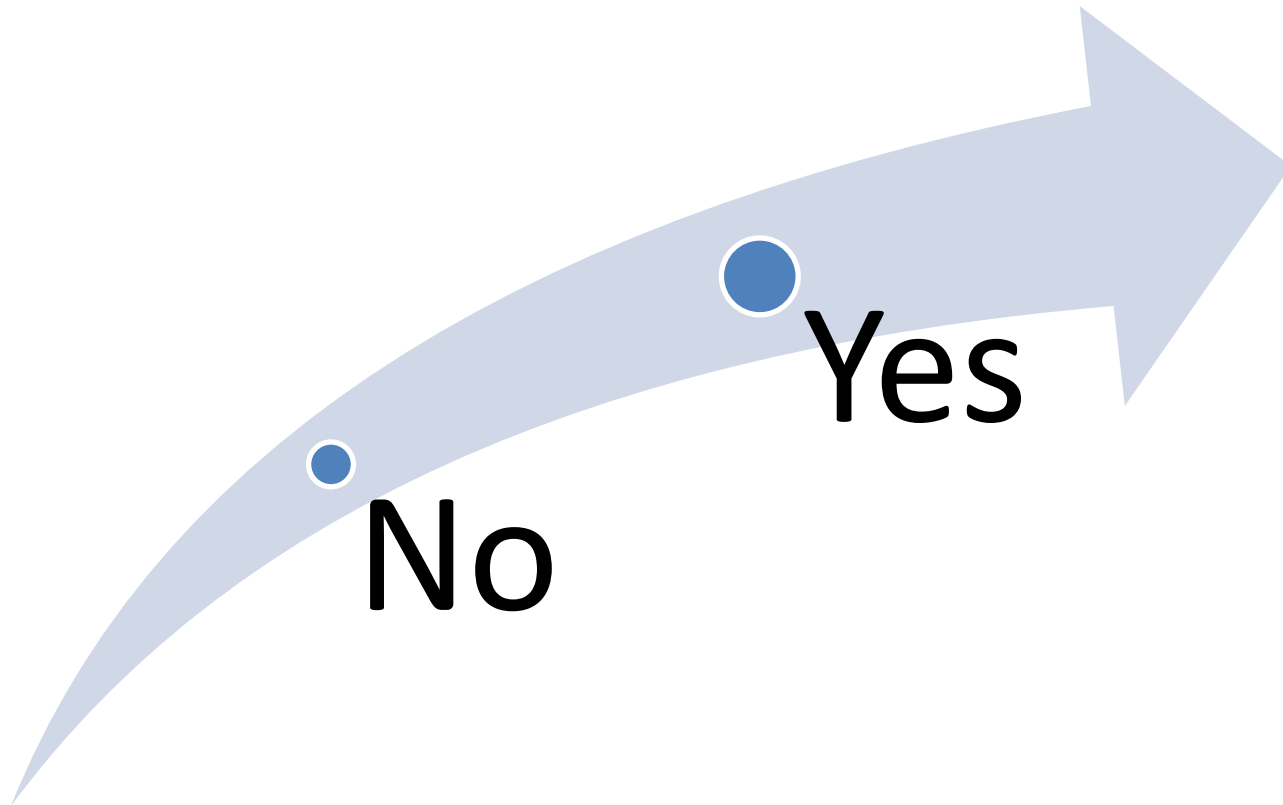
NUCLEAR

Is It Possible?

- Anonomous
 - Hacktivism Group
 - Targets
 - Mastercard & Sony
 - Web site down
 - Hacked servers



Is It Possible?



What is possible

- South African Postbank (January 2012)
 - Loss of estimated \$6.7 million
 - Remote access
 - Transfer money to created accounts
 - Fraud detection system (Failed)
 - Crime was discovered only after employees returned to work (After the holiday)

What is possible

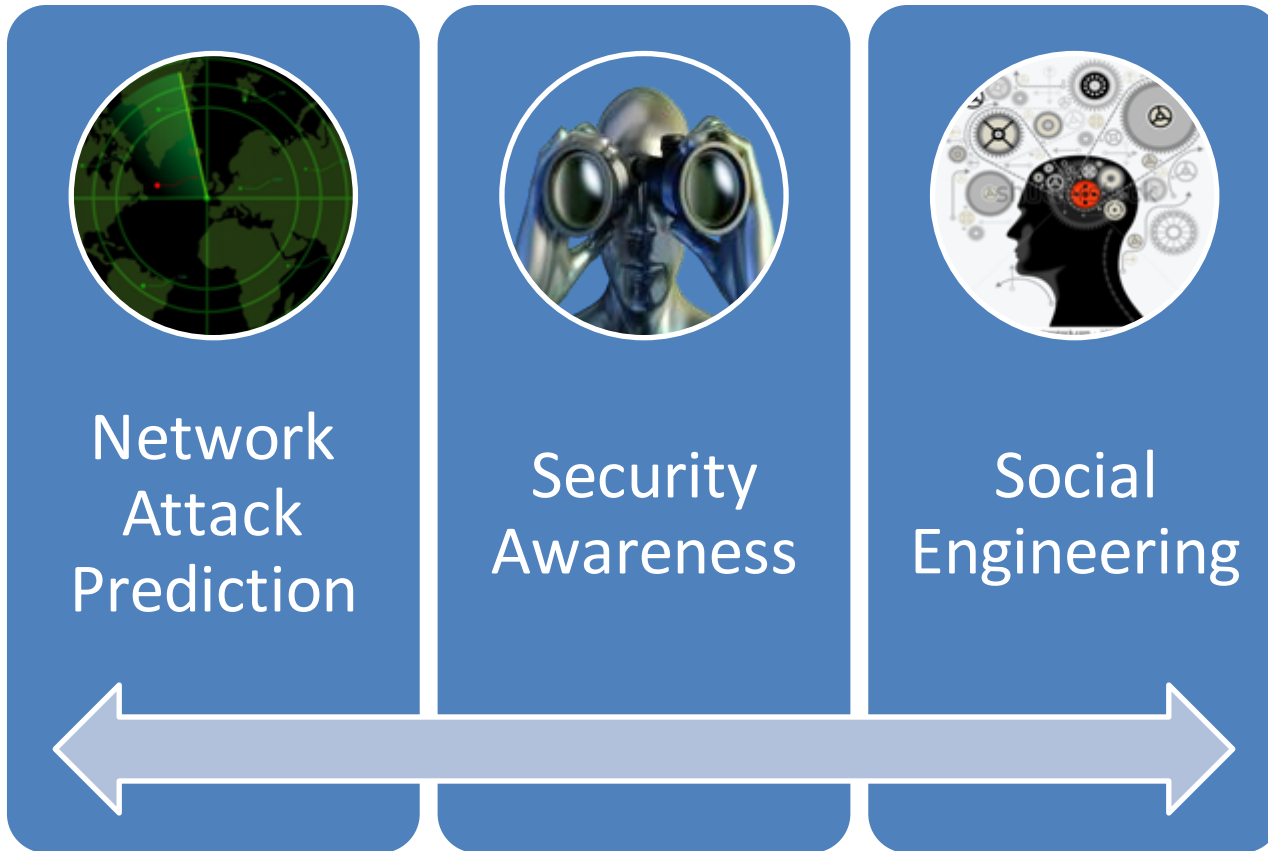
- The power of Social Media
 - Arab Spring (18 December 2010)
 - Revolutionary wave of demonstrations and protests
 - Rulers have been forced from power in Tunisia, Egypt, Libya, Yemen
 - Civil uprisings have erupted in Bahrain
Syria



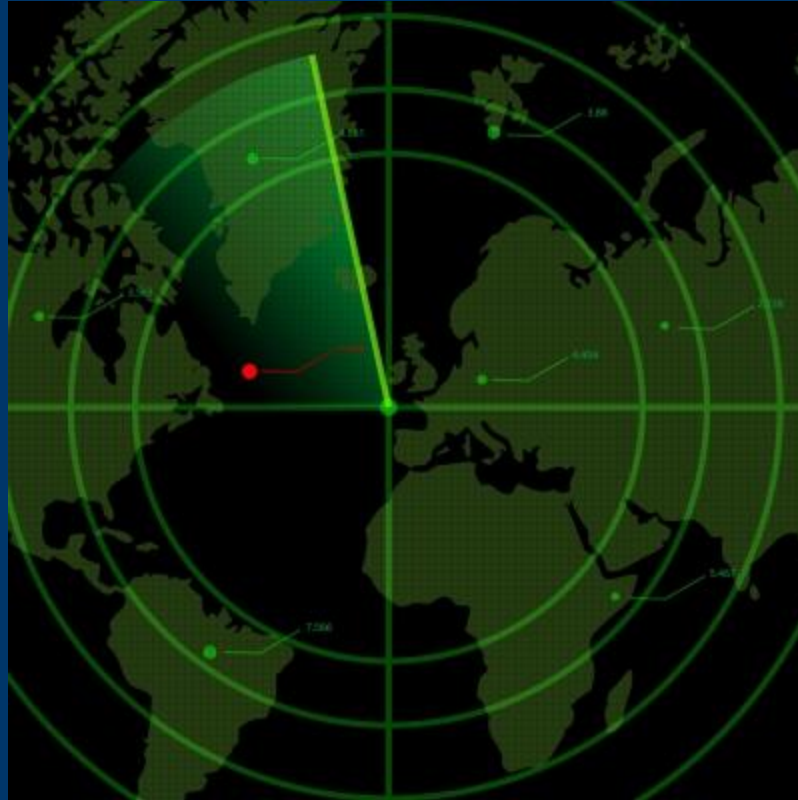
What is possible



Cyber Defence Areas



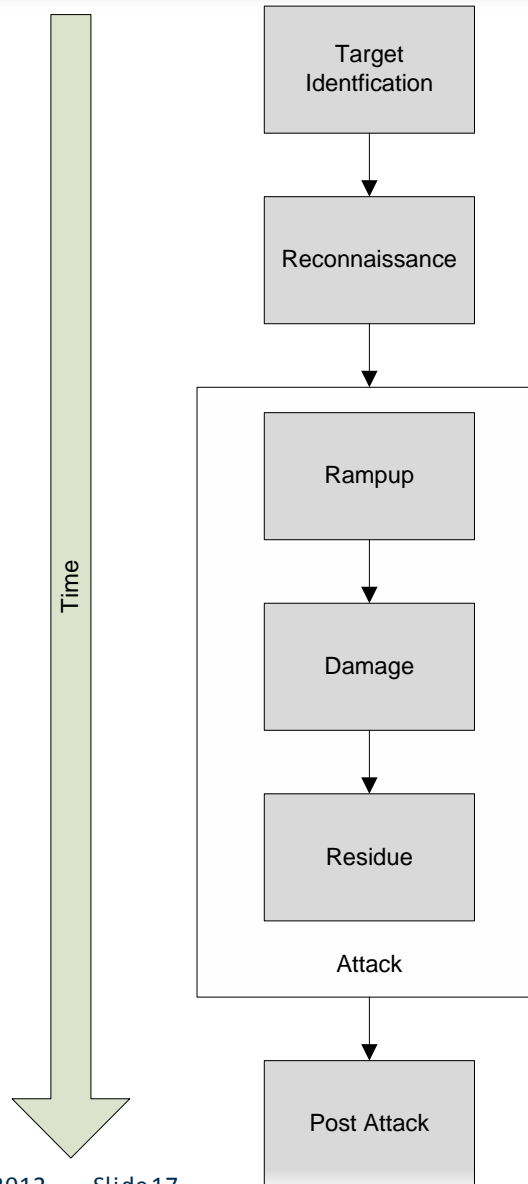
Network Attack Prediction



Network Attack Prediction

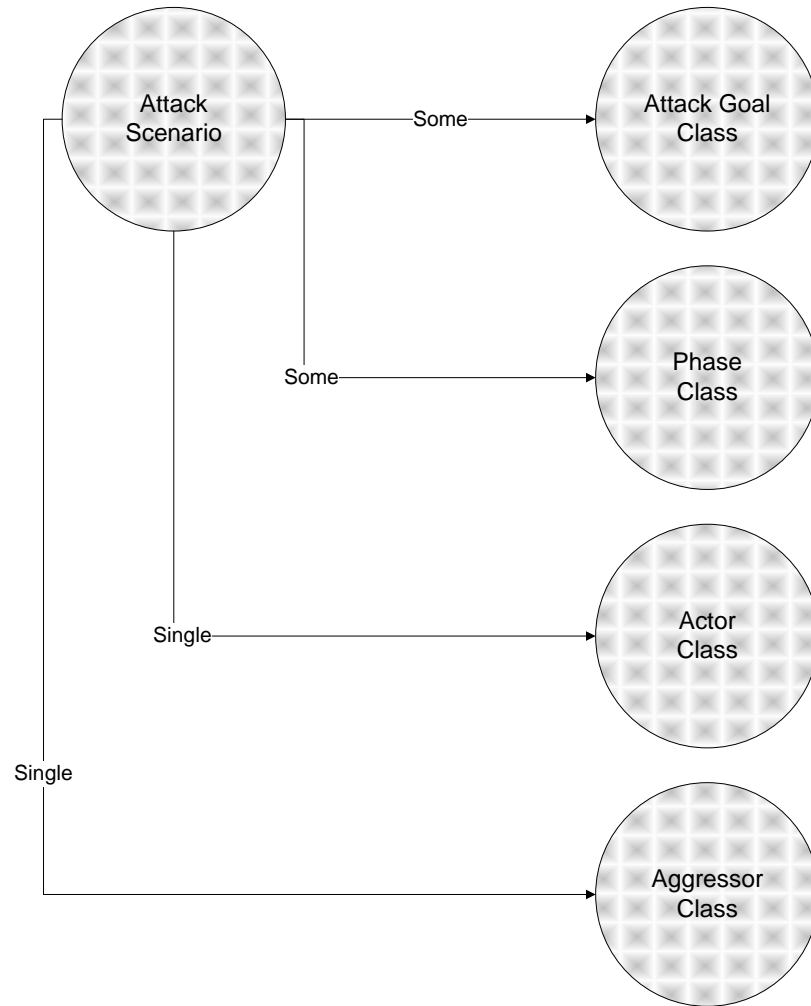
- The Internet is the battle space for cyber warfare
- Internet viable environment for warfare without declaring war:
 - The cost of launching attacks are very low compared to traditional warfare
 - The interconnectivity makes it possible to effectively hide the origin of any attack
- Early warning system

Temporal Attack Model



Attack Scenarios

- Denial of Service
- Industrial Espionage
- Web Deface
- Spear Phishing
- Password Harvesting
- Snooping for Secrets
- Financial Theft
- Amassing Computer Resources
- Industrial Sabotage
- Cyber Warfare



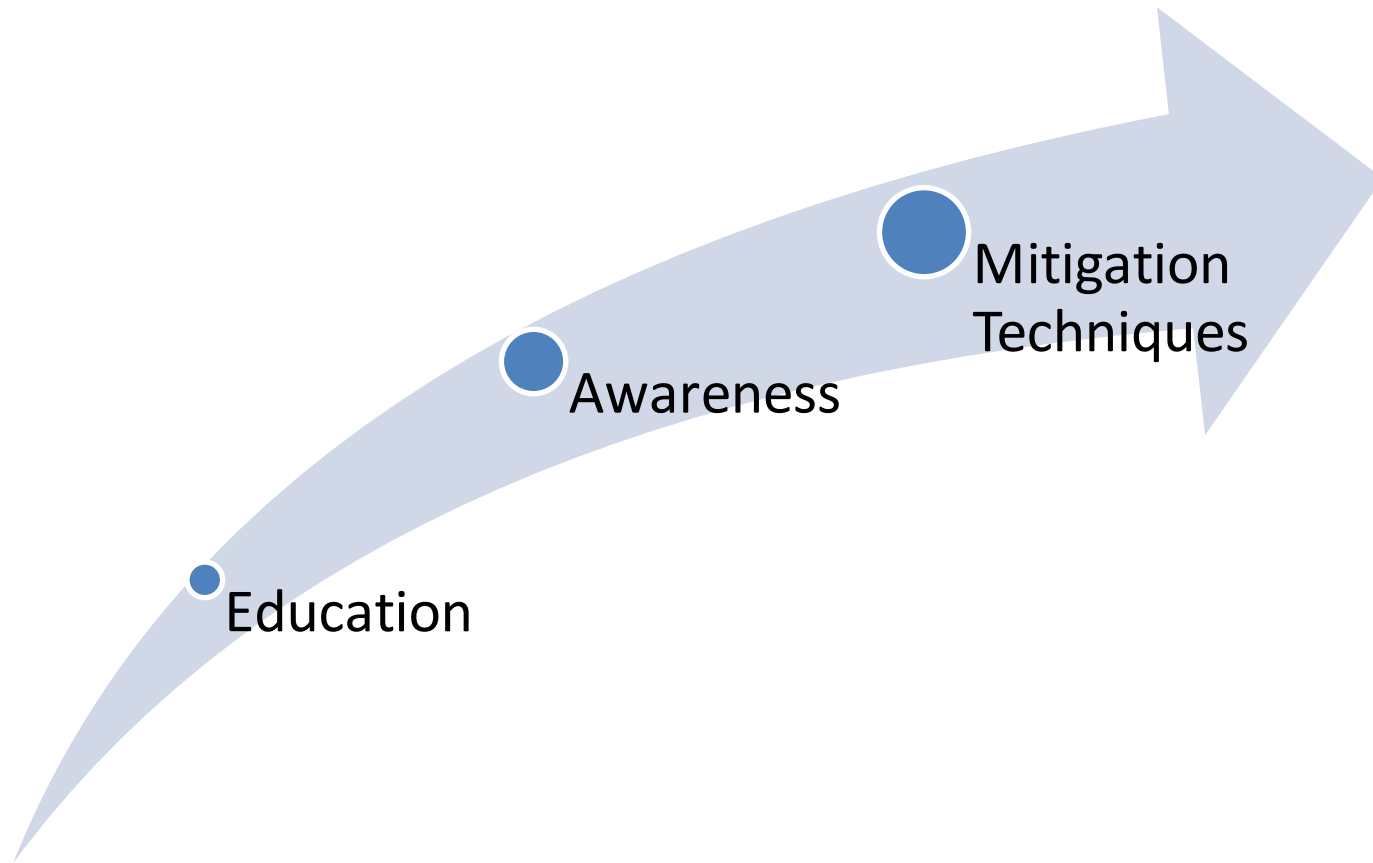
Security Awareness





**Self-defence
course for
internet users**

Cyber Security Awareness Training



Target Audience



Primary schools

Secondary schools

Further Education Training colleges

University (technical and non-technical)

Community centres

Support staff

Educators/Teachers

Security Awareness



Survey

- Determine current security awareness levels
- Paper based

Training

- Theory
- Practical
 - Playing games (online and board)

Survey

- Determine new security awareness levels
- Paper based

Analysis

- Compare results

Compare Results



Trained so far

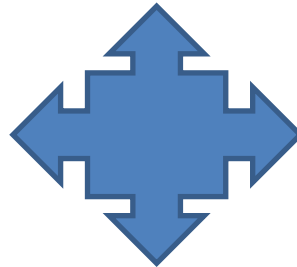
- About 45 student volunteers
- More than 550 community members!



Social Engineering



The Good Side of Social Networking Sites



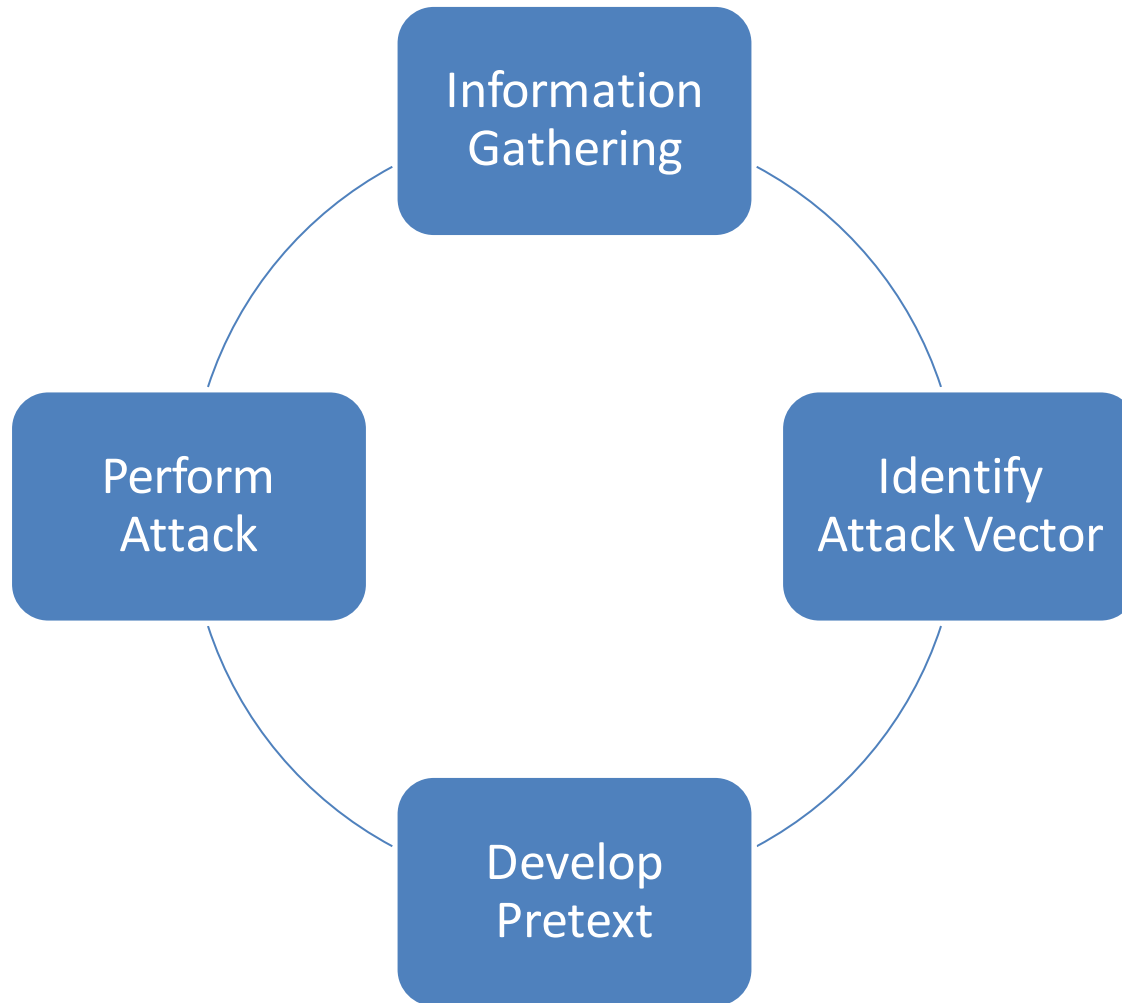
The Dark Side





- The art and science of **getting people to comply to your wishes**
- **Getting needed information** (for example, a password) from a person rather than breaking into a system
- Art of manipulating people **into performing actions or divulging confidential information**

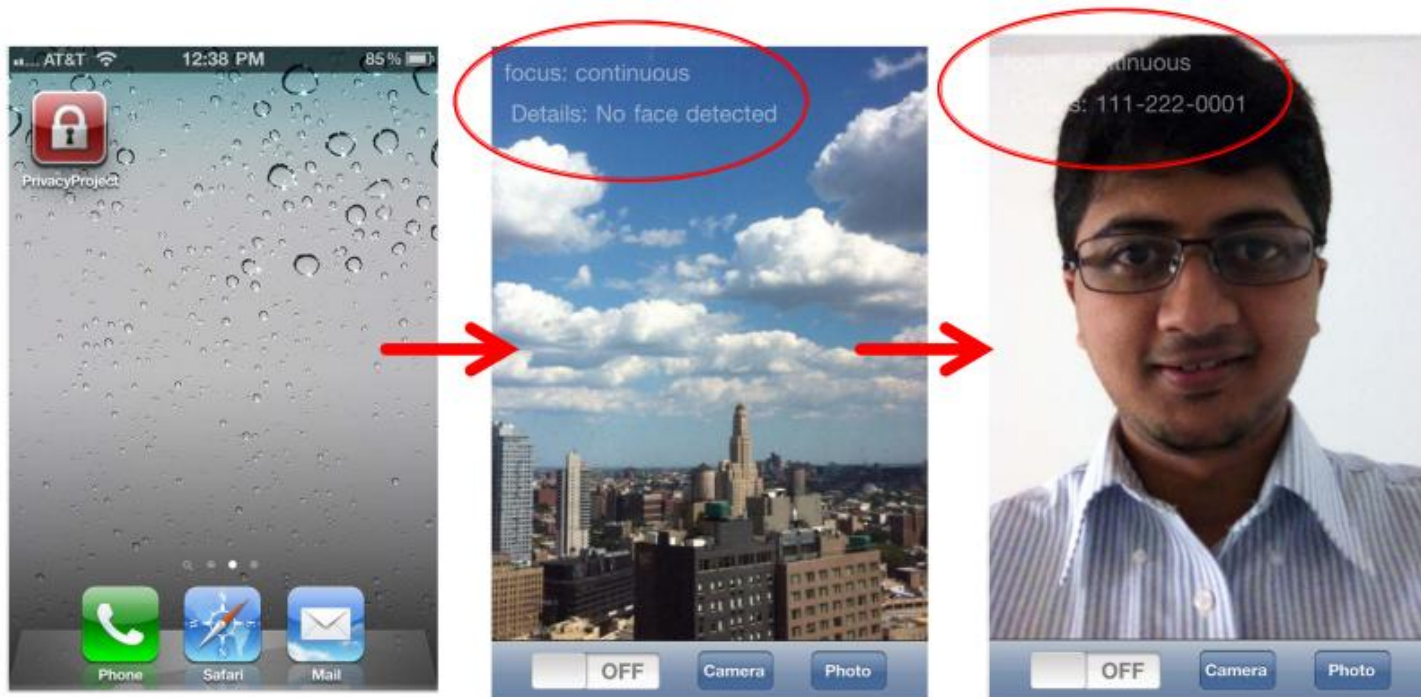
Social Engineering Cycle



- Use of digital footprint to profile user
- James W. Pennebaker
 - Linguistic Inquiry and Word Count (LIWC)
 - Text analysis software program
 - Identify social relationships, emotions and thinking styles from textual data
- Robert Layton
 - Authorship Attribution for Twitter

Digital Profiling

- Alessandro Acquisti (Blackhat 2011, USA)



Experiment (Published at HCC 2012, Amsterdam)

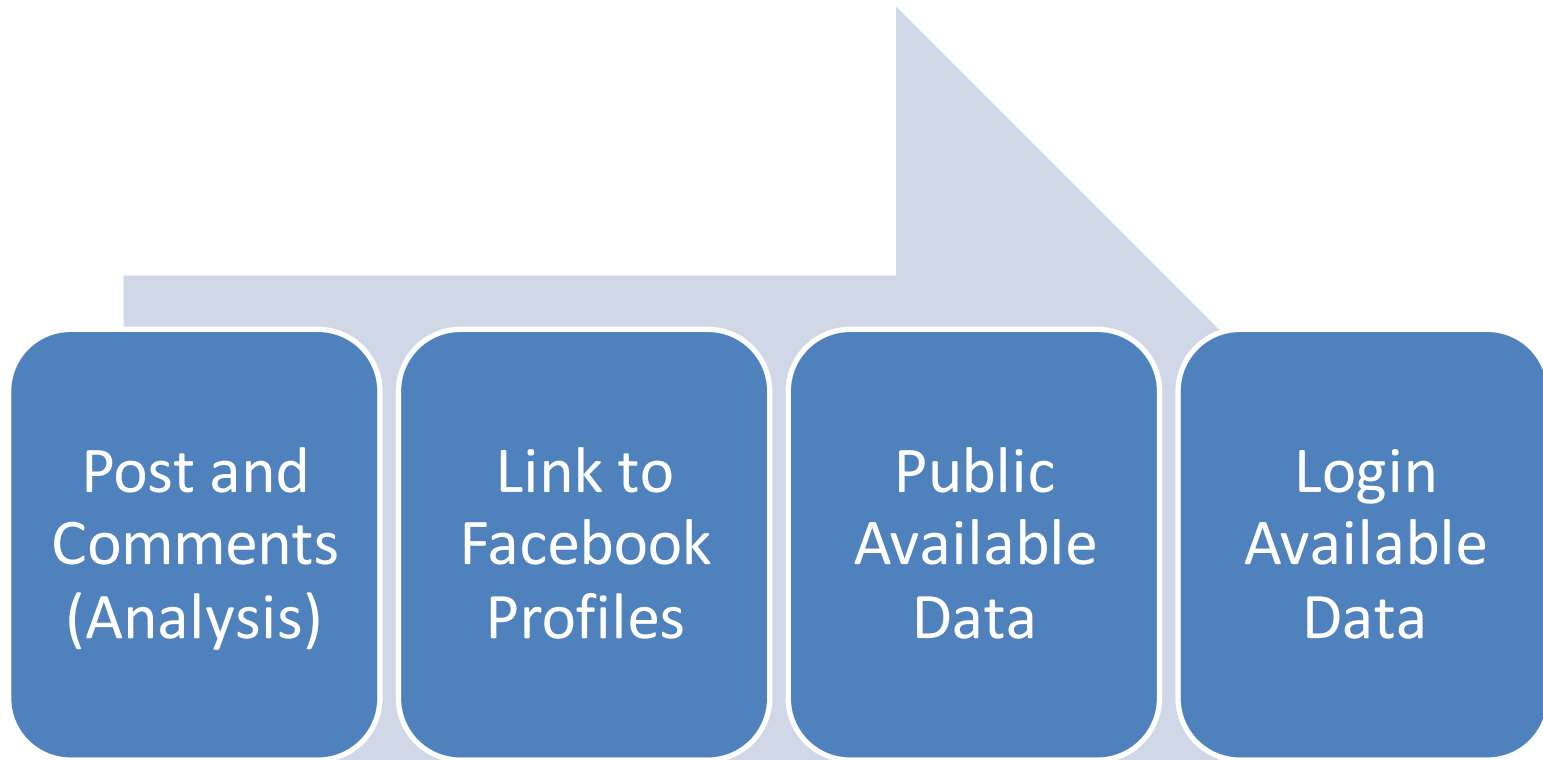
Article



Posts

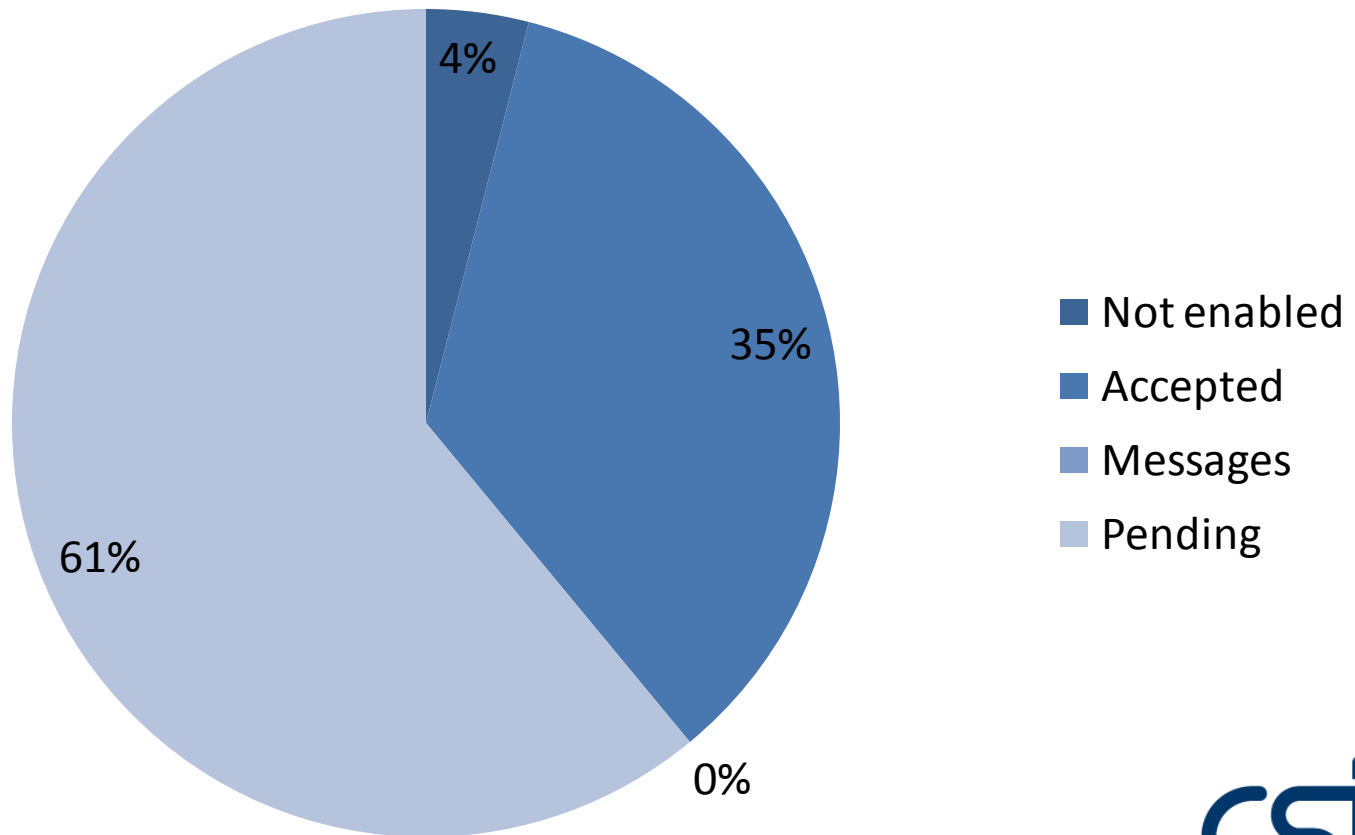
- Theme
- Objective

- View
- Subjective



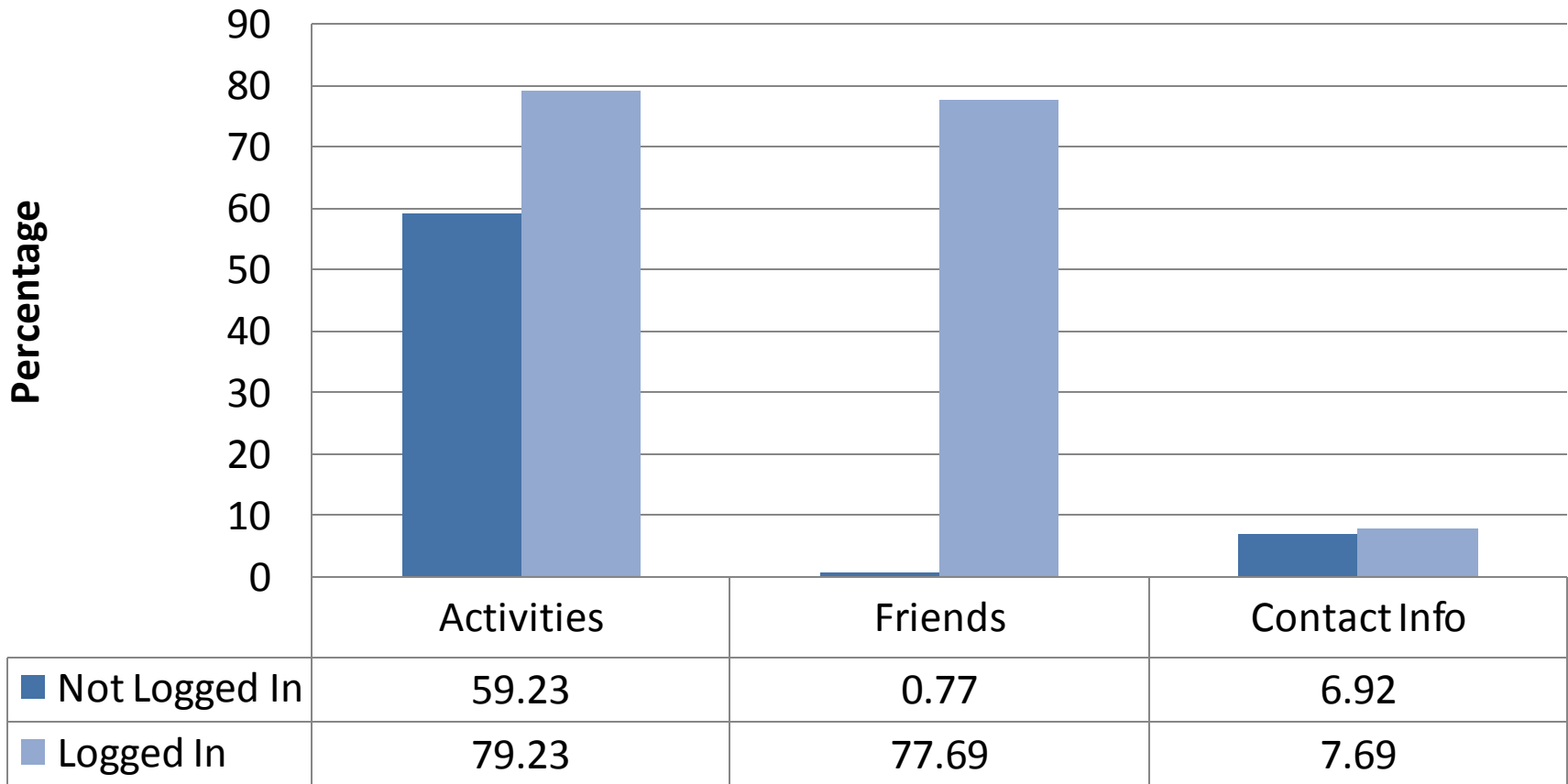


Facebook Friend Requests

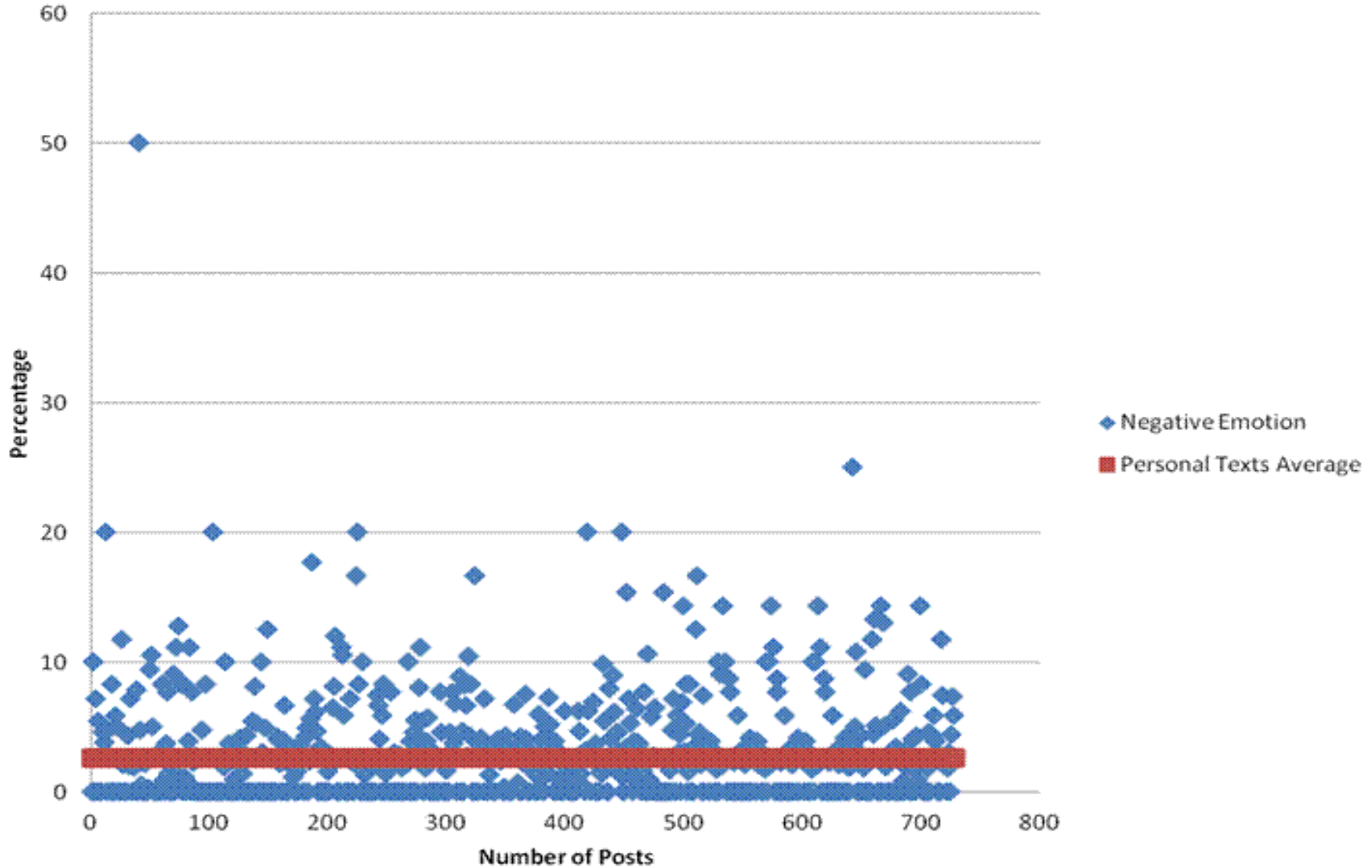


Findings (2)

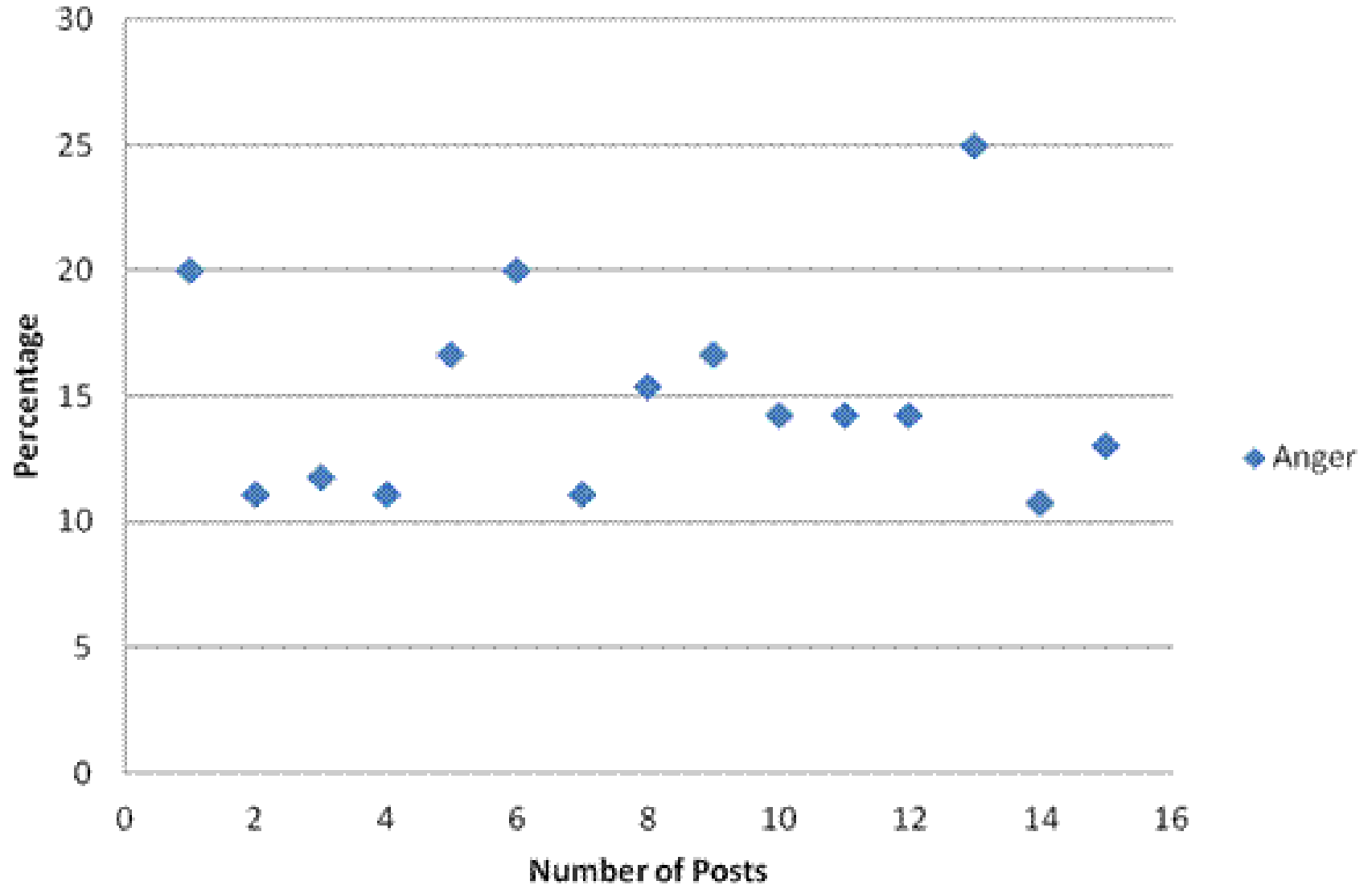
Data Leakage



Analysis of Posts



Anger Emotions above 10%



- Use of target profile information:
 - Topic that evokes emotion
 - Create custom targeted attack (Social Engineering Toolkit)
 - Create fake profile (Friend List)
 - Deliver via Facebook email
- Security Awareness
 - Users do not apply privacy settings correctly
 - Friendship request are not questioned
 - Platforms are implicitly trusted
- Digital footprint dangers

For Your Interest



National Systems

- Financial Systems
- Medical Systems
- Biographical Information
- Regulation of Interception of Communication Act (South Africa)
- Trapwire (USA) - Facial recognition technology



Google

- Interests (Search Terms)
- Contact Lists
- Messages
- Facial recognition technology



Facebook

- Social Graphs
- Friends
- Interest
- Activities
- Facial recognition technology

Conclusions

- Dependence on information technology increases
- Cyber attacks are becoming complex
- Attack vector is growing
 - Digital footprint dangers
- Understanding of threat is critical
- Security Awareness
 - Provide people with techniques to mitigate threats

Thank you

