Life after graduation day: the reality of the Information industry

Presenter: Siphethile Muswelanto

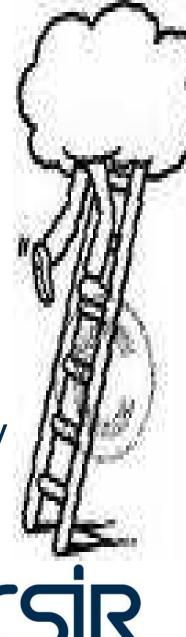
SAOIM Conference: 3-5 June 2008

CSIR ICC, Pretoria



Outline

- Background
- Expectations
- Challenges & experiences
- How to close the gap
- Opportunities that contributed to my growth
- Lessons learnt (Can one learn from these?)



Background

- CSIR is a leading scientific and technology research organisation in Africa
- October 2006 the CSIR Information
 Services took the responsibility to establish an institutional repository for the organisation
- Designed to position CSIR as a major generator of knowledge and contributor to national development through its knowledge outputs

© CSIR 2007

www.csir.co.za

Background...cont'd

- CSIR Research Space is the project that I have been deeply involved in
- Internship
- Grow from a fledgling state into the vibrant entity it is today
- Pivotal for the success of all institutions alike



Expectations

- Challenging work
- Lots and lots of money
- Status shown by material possessions
- Upholding the norms and values
- Guidance and mentoring
- Ease of reconciling personal expectations of the workplace with the reality of work

Challenges

- Putting theory into practice
- Adapting to the work environment
- Shifting priorities
- Fear of failing
- Financial management
- Time management
- More responsibility



Deloitte & Touche (HR)

- 4 types of generations
 - □ Veteran
 - >Hard workers, loyal and dependable
 - □ Baby Boomers
 - Work is an anchor of their lives
 - □ Gen X (Baby Busters)
 - Enjoy work, but are more concerned about work/life navigation

Deloitte (HR)...cont'd

- Expectations of Gen Y
 - Work with positive people
 - □ Need to be challenged
 - □ Learn new knowledge and skills
 - Work in a friendly environment
 - Want to learn in teams and networks
 - □ Use multi-media
 - □ Electronic communication



Experiences

- Expectations are too high and idealistic
- Dissimilarity between expectations and experiences
- Adjustment to multiple roles
- Interpersonal interaction
- Rewards
 - □ Being given responsibility
 - Achieving goals
 - ☐ Having a sense of contribution
- One starts at the bottom going up

Closing the gap

- Peer or mentor
- Psychological contract (Riordan & Goodman, 2007)
- Attending courses, workshops & conferences
- E-learning be part of training modules
- Universities play a role in preparing graduates for the world of work (Van Schoor, 2000)

Opportunities that contributed to my career growth

- Involvement with the CSIR Institutional Repository (CSIR Research Space) project
 - Value of information sharing
 - □ Communication technologies blogs, wiki's
 - Networking
 - Acquired presentation skills –marketing the CRS project

Opportunities that contributed to my career growth...cont'd

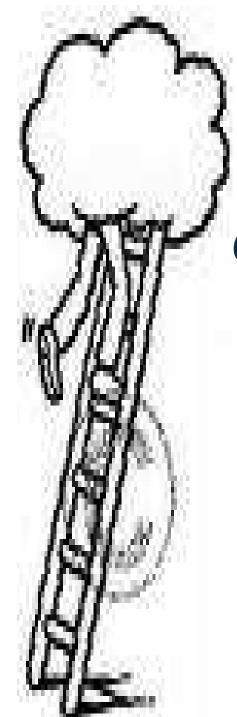
- Understanding new terminology in the library
 - □ Open Access
 - □ OSS (DSpace & Fedora)
 - Digital preservation
 - □ IR
 - Copyrighting
 - Metadata harvesters
 - □ Visibility



Recommendations to students and new employees

- Develop realistic expectations
- Have a positive attitude
- While at varsity interact with students from different cultures
- Age groups within workplace
- Have self-discipline
- Show initiative & be professional







Change your thoughts and you change your world

(Norman Vincent Peale)



The Sky is the limit





- **←** Permanent
- Contract
- I ← Internship
- ← Vocational Work
- ← Student



References

- Deloitte & Touche. Connecting Across the Generations in the Workplace, Talent Market Series- Human Resources, Vol. 1, 2005, (available at http://www.deloitte.com/dtt/cda/doc/content/us_hr_talentmarkets eries_v1_080606.pdf
- Van Schoor, W.A. 2000. 'What they don't teach you at university: Skills, values, and attitudes for the South African workplace', South African Journal of Education Vol. 20(1), pp 41-46
- Rodian, S and Goodman, S. 2007. Managing reality shock: expectations versus experiences of graduate engineers. SA Journal of Industrial Psychology, Vol 33 (1), pp 67-73



Thank you

Correspondence to: S. Muswelanto smuswelanto@csir.co.za

